Onboarding and setting up Android Device

Setting up a new Device

- 1. Turn device on
- 2. Tap the screen 6-7 times until the camera comes on
- 3. Scan the QR code below



- 4. Follow the prompts
 - a. Connect to the internet
 - b. Select next at "Device belongs to organization"
 - c. Select Accept & Continue "Lets set up your work Device"
 - d. Select next at "This device isn't private"
 - e. Deselect the check box and select next and continue "Welcome to Chrome"
 - f. Select Next "Device is ready"
 - g. Login Use HopeChest email address for Head Office Staff. For CarePoint staff use the Carepoint number @hopechest.org (same as TaroWorks/salesforce login). The password is provided from US IT staff
 - h. Screen lock set pin HOPE
 - i. Install work Apps Install all
 - j. Sign into Intune use same login above

Migrating an already setup device onto Intune

- 1. Log into the device
- 2. Pull down from the top to find the gear icon to open settings



3. Scroll to the very bottom of settings to find "About Tablet"

4. Select "Reset"

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<	About tablet	Q
	Galaxy Tab A (8.0", 2019)	
	Edit	
	Model name Galaxy Tab A (8.0", 2019	1
	Model number SM-T290	
	Serial number R9WNA0VMA8J	
	Status information	
	Legal information	
	Software information	
	Battery information	
	Looking for something else?	
1	Reset	
6		

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5. Select Factory data reset. Follow the prompts to confirm



6. Once the device is reset follow the instructions for "Setting up a new Device" above